



14th September 2026.

Board of Trustee Meeting – Complaints Policy Review Resolution.

The Housing Ombudsman's Complaints Policy Self- Assessment document and the summary were circulated to the board of trustees prior to the meeting for their consideration.

The trustees, at the meeting held 14th September 2026, fully considered the documents and unanimously agreed with the findings of the review and summary. No issues of non-compliance were identified.

This was proposed by DY and seconded by TN.

Signed  Chair

Date 14.09.26


14-9-2026

